



Terms and Conditions:

Upon booking a party with All Things Wild, you are agreeing to the following terms and conditions:

1. Each party is subject to a £45 non-refundable deposit. This amount will then be deducted from the total amount payable on the day of the party.
2. There is a minimum total charge of £150 per hosted party.
3. If you are unable to go ahead with your party due to a positive COVID -19 case in your household, please let us know as soon as possible by emailing info@allthingswild.co.uk. You will have the option to rebook the party for a later date (subject to availability) or transfer your £45 deposit to the equivalent number of entry tickets to use for a day out at All Things Wild at a later date. Deposits are non-refundable.
4. Full payment for the party must be made at the Front Desk during the 2-hour party slot.
5. Each paid child party guest will receive free entry for 1 adult. The birthday child will receive entry for 4 adult family members included in the party price. Joint Birthday parties are not entitled to additional free adults.
6. Payment will be requested from any additional adults or siblings attending, which will be the equivalent of a day entry ticket to the park.
7. Every party guest is subject to the party fee. Children under 3 are free of charge only if they do not require party food and party bags, they would not receive entry for 1 free adult.
8. Annual Passes cannot be used in conjunction with parties.
9. All children remain the responsibility of their parent or guardian at all times, and therefore must not be left unattended.
10. It is the responsibility of the person booking the party to inform All Things Wild of any guests that will be attending with any allergies or dietary requirements.
11. All Things Wild cannot be held responsible for any food that is brought into the park that is not provided by us.
12. Siblings will be included in the total number of children. If you do not wish to pay for siblings, please ensure you leave them off the guest list, and our front of house team will ask for parents to pay for them on arrival.
13. Party dates and times are non-transferable.
14. All parties are 2 hour slots.
15. Final numbers and guest names must be emailed through to us a minimum of 1 week before the party.
16. Parties are not confirmed until you receive our confirmation email, which will be sent within 3 days of booking.
17. Activities outlined are subject to change and may vary dependant on circumstances.
18. We will aim to cater for any allergies or dietary requirements that are brought to our attention 1 week prior to the party.
19. Food items and party bags if included in your party may vary
20. Each Party will contain a 20-minute soft play slot, an animal enrichment activity and one other activity (weather and age dependant), this activity will be chosen and coordinated by the party host.