



## ALL THINGS WILD SUSTAINABILITY POLICY

### WASTE

#### RESPONSIBLE PARTY:

The Operations Manager is fully responsible for all site waste management and ensuring all staff members are aware of the correct waste policies.

#### GOALS AND OBJECTIVES:

To manage our waste safely and sustainably.

To do this we will aim to:

- Decrease our solid waste generation
- Increase the amount we reuse and recycle
- Convert the remaining waste to electricity and minimize the use of landfills for solid waste disposal.
- Use products and materials that reduce waste.
- Educate visitors on the importance of reducing and eliminating the adverse impact of waste materials.

#### WASTE TYPES AND CURRENT DISPOSAL METHODS

---

##### GENERAL WASTE:

Held in enclosed skips supplied by Grundon Waste Management Services.

Once removed from site, it is taken to Energy From Waste facilities to ensure none goes to landfill.

General waste collection vehicles are certified carbon neutral.

---

##### RECYCLING:

Separated from general waste and held in enclosed sealed skips provided by Grundon Waste Management Services. They are collected on a regular basis and send recyclable waste to their Materials Recovery Facilities to be separated into different waste streams.

Recycling collection vehicles are certified carbon neutral.



---

#### FOOD WASTE:

Is kept separately from general waste, and is held in enclosed sealed skips provided by Grundon Waste Management. They are collected on a regular basis and is sent to their Anaerobic Digestion Facilities where it is broken down to produce Biogas to be fed into the National Grid. Food waste collection vehicles are certified carbon neutral.

---

#### COOKING OIL:

Used oil is kept in the drums that it is delivered in, used cooking oil is then collected by Olleco Cymru where it is converted into renewable biodiesel.

---

#### SANITARY WASTE:

Sanitary waste bins are emptied by PHS, and through their LifeCycle Strategy is diverted from landfill to their partner Energy From Waste specialists where it is turned into sustainable energy.

---

#### ANIMAL WASTE:

Herbivore Waste: Is stored in a contained muck heap and then removed on a regular basis by AJB Furness, Vale Farm, Saintbury, Worcestershire.

Carnivore Waste: Is stored in a large, locked, clearly labelled container that is regularly collected by Novus Environmental and taken for incineration. The category 1 and 2 APB's are dealt with and collected in the same way.

---

#### PLANT AND GARDEN WASTE:

Composted on site.

---

#### MAINTENANCE WASTE:

We aim to keep all maintenance waste to a minimum, any unused materials are stored and reused elsewhere or recycled for another purpose. We have allocated maintenance material storage for offcuts, unused substrates etc.



## VISITOR WASTE

---

### RECYCLING

Across the site, we have separate bins for the purpose of recycling with clear signage as to what can be put in each bin. We are also reducing the amount of plastic waste sold in our café, with compostable cups, plates and cutlery. The café team are in the process of switching a lot of our products over to those that have recyclable packaging. We will also be offering customers a discount on hot drinks, if they bring their own reusable cups.

## TRAVEL

### STAFF COMMUTING

---

#### WALKING

Almost 50% of our workforce live locally and walk to work.

#### PUBLIC TRANSPORT & CAR SHARING

Around 10% of our workforce cycle or travel by train to work, and another 5% carshare.

#### BUSINESS TRAVEL

As part of our commitment to reducing our emissions, we have purchased an electric van to be used for any business-related travel.

## VISITOR TRAVEL

---

### ENCOURAGING TRAVEL BY PUBLIC TRANSPORT OR BIKE

We provide facilities for bike storage for both visitors and employees, in addition we are located a 5-minute walk from Honeybourne train station and encourage customers to use these methods of transport both on our website and social media.



## ENERGY

### LIGHTING

---

#### BULBS

All bulbs have been replaced with low energy equivalents.

---

#### SENSOR LIGHTING

We are in the process of transferring all lighting (where possible) onto sensor activated lighting.

---

### ENERGY USE

---

#### METERED USE

All energy used onsite is metered, and we have an external company (Jutton Associates) currently conducting an audit of our emissions so that we can work towards reducing them even further.

---

#### FUTURE NET ZERO

As a business we have signed up to Future Net Zero, and it is something we are actively working towards achieving.

---

#### SOLAR PANELS

We have installed solar panels on the roof of our Jungle Mayhem softplay.

---

#### INSULATION

All new buildings have built in insulation, and we have renewed or replaced the insulation in a large number of existing buildings.

---

## WATER

### REUSING WATER

All rain water from the roof of our main building is collected and re-used, we have signage up in the toilets and around the site to tell visitors about this.



---

#### METERED USE

A water meter is installed and checked regularly to ensure there are no leaks that have gone unnoticed.

---

#### TOILETS

All new toilets onsite have a dual-flush system, and we are in the process of upgrading all of our older toilets to this system in an aim to reduce water waste further.

---

#### COLLECTION OF WATER

Water butts are installed around the site to collect water to be re-used.

---

#### STAFF TRAINING

Training sessions are held for staff to explain the importance of saving water.

---

### PROCUREMENT

---

#### TOY SHOP PURCHASES

Audits are carried out with suppliers to find out what Environmentally friendly products they supply. Recycled or recyclable lines are to be introduced wherever possible.

We are aiming to reduce the sale of toys in single use packaging. All toys are bought in bulk to reduce the transport impacts of more frequent smaller order.

---

#### CAFÉ

We have taken several steps to become plastic free wherever possible, this includes replacing plastic bottles with cans or straw-free cartons, selling products in plastic free packaging. We are also working on a Palm Oil policy that we will be looking to introduce.



## EDUCATION FOR SUSTAINABILITY

---

### CONSERVATION FOCUS GROUP

We have created a focus group consisting of children aged 8+ that focuses on conservation and sustainability. During these groups we will be asking for their ideas on sustainability and what they understand it to be, and how they feel we might better engage others within their demographic with sustainability.

---

### CAPTAIN CONSERVATION

Captain Conservation is one of our Mascot's, that walks around the park engaging with visitors and discussing what they can do to improve sustainability, in a fun and engaging way.

---

### CONSERVATION QUIZZES

These are run as part of our itinerary sessions and include elements of sustainability.

---

### SCHOOL EDUCATION SESSIONS

We aim to include aspects of sustainability in all our education sessions.

---

### SIGNAGE

There is signage around the park regarding the dangers of plastic, food miles, and the importance of water reuse.

---

### PUBLIC ENGAGEMENT

All keeper talks contain an aspect of sustainability, and we often run talks that solely focus on this. We run regular arts and crafts sessions that have an underlying message about the importance of sustainability. We also include information on sustainability on our website and in our social media.