



# **All Things Wild Nature Centre**

## **Accessibility Statement**

**Updated January 2023**

**Station Road, Honeybourne, Worcestershire, WR11 7QZ**

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## Aim

Our team's aim is to create a fun and welcoming environment for all ages, interests and abilities. We are a rural destination which can present some challenges when it comes to accessibility, but we strive for an inclusive experience for all.

## Park Description

All Things Wild is located in Honeybourne, Worcestershire, England. The park holds over 100 species of exotic animals, amongst other attractions such as a Dinosaur walkthrough with over 40 life-sized dinosaur models, the Dino Barn indoor exhibit, the Dino Land Train and countless play areas and interactive zones.

Throughout the park, the pathways consist of varied substrates, such as bark, gravel and hardcore. Unfortunately, some of these may cause difficulty for persons using pushchairs, wheelchairs or mobility vehicles.

## Booking & Prices

All Things Wild is scheduled to open 363 days of the year, 10:00 – 17:00. Should any unforeseen circumstances arise which result in this having to be altered, our website and social media pages will be the most reliable source.

As the seasons vary, so do our prices. For an up-to-date price list, please visit our Park Information & Prices page on the website by following the link below.

<https://www.allthingswild.co.uk/park-information/>

Our website has multiple buttons stating “Book Now” that will take you to the ticket page to arrange your visit to us. Otherwise, use the link below.

<https://allthingswild.digitickets.co.uk/tickets/>

If you are looking to book for a special event being held at All Things Wild, the ticket will have its own category on the main page.

If you are looking to book a regular visit to All Things Wild, please select the “Day Pass” category and continue.

Unfortunately, due to the current economic climate, All Things Wild does not offer concessionary prices for Old Age Pensioners (OAP).

Disabled guests are required to purchase the standard “Adult Day Pass” or “Child Day Pass” for their visit. Should they have a carer joining their visit, they are permitted to select the “Carer Day Pass” ticket, free of charge.

For a carer to be able to enter All Things Wild free of charge, we require ONE of the following documents to verify that they claim carers allowance:

- A letter from the Department for Work Pension and Pensions (DWP)
- A letter showing proof they claim Disabled Living Allowance (DLA)
- A letter showing proof they claim Personal Independence Payment (PIP)

If the guest requires more than one carer, we require a signed and headed letter from the guests General Practitioner (GP) stating the necessary number of carers, as well as one of the above-mentioned forms of Identification.

Assistance dogs are welcome throughout the site. If you are planning to bring an assistance dog during your visit, please email the team on [info@allthingswild.co.uk](mailto:info@allthingswild.co.uk) prior to your visit, so that the team are aware and can make your visit as smooth as possible. We ask that guide dogs wear an identifiable harness or jacket denoting their working status.

If you are looking to book an educational or group visit, please contact our education department via [education@allthingswild.co.uk](mailto:education@allthingswild.co.uk)

## Getting To The Park

Below we have created necessary instructions to locate All Things Wild should you be coming to visit. Various routes have been planned; however, these will not include information regarding roadworks or other obstructions en-route to All Things Wild. Please make sure you plan your visit carefully and check all necessary information before setting off, just to play it safe.

From the North – By car:

- Leave the M42 at Junction 3.
- Take the A435 south towards Stratford-upon-Avon (A46).

- At Alcester, turn East on the A46 towards Evesham.
- At the first round-a-bout, turn left to Bidford-on-Avon.
- At the next round-a-bout, go over the bridge and continue for approximately 5 miles.
- Go over the railway bridge and All Things Wild is located on your right.

From the South – By car:

- Leave the M5 at Junction 9.
- Take the A46 to Evesham.
- Turn right onto B4035 to Badsey & Bretforton.
- Turn left after Bretforton and follow brown tourist signs.

Public Transport:

- We are on the London (Paddington) to Hereford line.
- We are a 5-minute walk from the Honeybourne Train Station.
- We are 15 minutes by car from Evesham.
- To ride the bus from Evesham to Honeybourne, you will want to take either the Henshaw's 552 OR the 553 bus. It will depend on the route they are taking.
- We are 20 minutes by car from Stratford-upon-Avon.

## Arrival

Upon arrival to All Things Wild, your first destination will be our large car park with around 200 parking spaces. Parking at All Things Wild is free, however all responsibility for vehicles left is with the owner.

Our car park has a modest decline from where it meets the road, to entering the front gates. We ask that guests arrive slowly and cautiously, to ensure no damage is caused to either party's property.

Parking bays are clearly marked, and spaces are on a first-come first-served basis. We ask for drivers to avoid use of the overflow parking spaces, unless advised otherwise by signage or a staff member.

Disabled Parking Bays are available and located at the top of the car park, next to the gift shop. Please ensure you have a blue badge, and that it is displayed in clear site whilst occupying one of these parking bays.

Unfortunately, All Things Wild does not have electric vehicle charging available on-site.

- Guests arriving in their own vehicle are free to park up, prepare for their day and make their way towards the ticket booth, or front desk, depending on the signage on the day of their visit.
- Guests arriving by coach or minibus must park in the previously arranged spot. A member of staff will need to visit front desk to process the tickets, and the onsite team will take it from there.
- Guests arriving on foot are free to make their way straight to front desk, or the ticket booth, by following the signage on the day. There is no pedestrian footpath in the car park. We ask that you are cautious and aware of your surroundings whilst making your way to the necessary area.

## Toilets

All toilets on-site are maintained and regularly checked by staff members during the day. Should you notice that a certain toilet is messy or needs something looked at, please contact the front desk so that this can be dealt with.

Toilets are located:

- Main Building (1 Baby Change & 1 Disabled Toilet/Baby Change)
- Café Extension (3 Toilets)
- Jungle Mayhem (1 Toilet & 1 Baby Change)
- Outside Ocean Voyage (2 Toilets & 1 Disabled Toilet/Baby Change)
- Wild Meadow (2 Individual Toilets & 3 Cubicles)

## Catering

All food served at All Things Wild is produced in an environment which handles all fourteen allergens. Our team follow strict protocols to make sure that no cross contamination occurs throughout the working period, however we can never guarantee.

If you have any queries about allergens or dietary requirements, please make sure you ask the catering team on the day of your visit; or feel free to contact us prior to your visit via email/telephone.

Highchairs are available throughout the main building.

Cleaning equipment is available throughout the main building.

Seating is available in:

- Jungle Mayhem.
- Main Café.
- Café Extension.
- Wild Fun Barn.
- Picnic areas are located all around the park.

Should you require additional or extra items on your visit, please make sure to ask at the Main Café Till, and one of the team will be more than happy to help to the best of their ability.

## Gift Shop

Our gift shop has ramp access from the main car park and wide walkways/corner so that wheelchairs and mobility scooters are able to get around.

### Indoor Beach

The indoor beach is attached to the gift shop. The main entrance consists of steps; however, we have fire-doors, equipped with a ramp. Should a wheelchair user want to access the indoor beach, please ask a member of staff and they will open the doors for you.

### Main Building

The main building is made up from several different sections.

- Wilbur's and the Interactive Room:

Doorways comprise of double doors, both able to be opened to allow a wider entrance.

Benches are available.

An interactive floor is available.

An interactive sandpit is available.

- Reptile Room

The reptile room has a single door entrance from the interactive room. However, a double door entrance is available through Ocean Voyage.

A bench is available.

Windows at all different heights are present.

- Ocean Voyage

Doorways comprise of double doors, both able to be opened to allow a wider entrance.



The door that leads outside is equipped with a permanent ramp to allow access for wheelchair users.

Televisions are present with a constant playing video.

A large indoor boat play area is available, no ramp is available for access to this.

- Café Extension

Doorways comprise of double doors, both able to be opened to allow a wider entrance.

Heat lamps are available during the colder weather, if required, please ask front desk.

Highchairs are dotted around, should extra ones be required, please ask front desk.

## Lemur, Outback & Farm Walkthrough

The walkthroughs consist of a generally flat, gravel pathways.

We ask that pushchairs are left outside of the walkthroughs, which can be collected after the session is completed.

Our walkthroughs are accessible via wheelchair.

We ask that pregnant women do not enter the walkthroughs to avoid any risks present.

Please make sure that hands are washed thoroughly with soap and hot water at the handwashing stations, before and after entering the walkthroughs. Sanitizing is not an effective substitute.

## Adventures

The adventures building has a large doorway fitted, with a permanent ramp present. This makes it suitable for pushchairs, wheelchairs and mobility scooters.

Adventures is equipped with benches for our animal encounter sessions and space for a pushchair, wheelchair or mobility scooter to be stationary.

Please make sure that hands are washed thoroughly with soap and hot water at the handwashing stations, before and after entering the adventures building. Sanitizing is not an effective substitute.

### The Education Room

The education room is sometimes used for itinerary sessions such as Arts & Crafts and will also host various activities over the school holiday periods.

Due to limited space, during busier times, we ask that pushchairs are left outside of the education room and collected once the sessions have finished.

Unfortunately, the education room has a raised single door entrance, so it is not suitable for wheelchairs or mobility scooters.

### Wild Meadow

The wild meadow has a pathway all the way around. The main pathway consists of bark, and various levels of terrain. Manual wheelchair users may require assistance.

The 'What Am I?' trail around the meadow consists of a grass path, and various levels of terrain. Manual wheelchair users may require assistance.

### Step Through Time

The step through time trail, aka the Dino Trail, consists of bark and gravel paths, with various levels of terrain. Manual wheelchair users may require assistance.

### Dino Train

The dinosaur train is a land train that will take customers on a trip around the dinosaur field, showing off over 40+ life size dinosaur models and some facts about them.

The train has a running commentary during all seasons.

We ask that pushchairs are left at the train station during the ride, and they can be collected after the ride finishes.

The train is equipped with a wheelchair lift, which allows space for one wheelchair user to access the train at a time.

### Dino Barn

The dinosaur barn is a multi-story building that houses models and facts about the Jurassic, Triassic and cretaceous periods.

The dinosaur barn has large doorways that allow access for pushchairs, wheelchairs and mobility scooters.

Unfortunately, the upstairs is not accessible via wheelchair or mobility scooter.

### Farm Barn

The farm barn is equipped with large doorways and a flat entrance. It is accessible via pushchair, wheelchair and mobility scooter.

The farm barn is used to house itineraries such as animal encounters and other seasonal activities.

There is a bench and adequate space to keep wheelchairs & mobility scooters stationary during these sessions.

Please make sure that hands are washed thoroughly with soap and hot water at the handwashing stations, before and after entering the farm barn. Sanitizing is not an effective substitute.

### Animal Park

The animal park consists of generally flat pathways, laid with gravel. It is accessible via pushchair, wheelchair and mobility scooter.

Handwashing stations are dotted around the animal park, equipped with hot water and soap. Please make sure hands are washed thoroughly and regularly whilst walking around the animal park.

For any further information that is not detailed in this statement, please do not hesitate to contact the team via telephone or email.

Telephone: 01386 833083

Email: [info@allthingswild.co.uk](mailto:info@allthingswild.co.uk)